



# Annual Monitoring Report

## 2022-2023

The data in this report was generated on Friday 1<sup>st</sup> April 2023 by Jessica Thiede (B-with-us Facilitator).

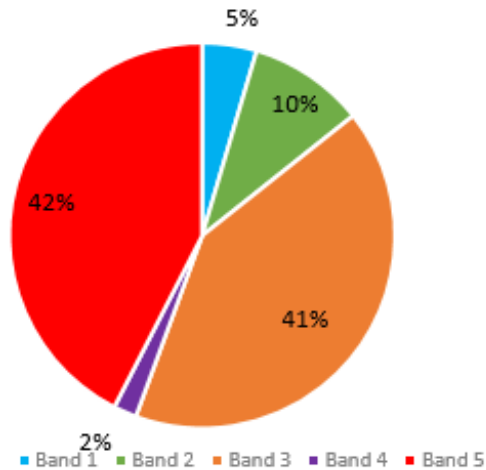
## Applications

The table below shows the CRM state of all applications on our Housing Register within each Local Authority area. As at 1<sup>st</sup> April 2023, there are 14,542 active applicants – an increase of 5503 from the same date last year. The increase this year is due to a delay with all applications not going through the renewal process. Now that the renewal process is underway, this figure will gradually decrease through out the forthcoming year.

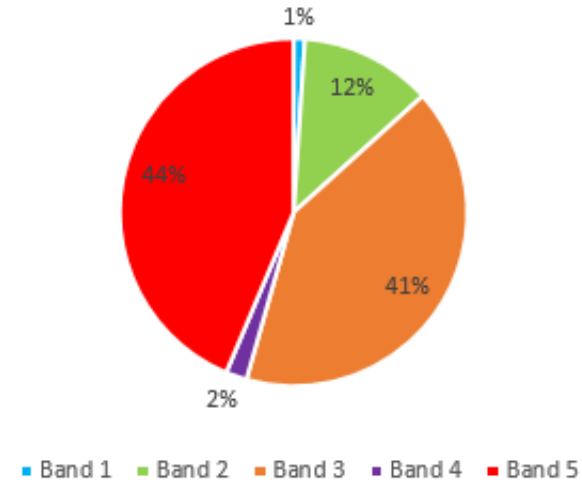
HRA CRM State	Local Authority					Grand Total
	Blackburn with Darwen	Burnley	Hyndburn	Pendle	Rossendale	
Active	5460	2553	1947	2434	2148	14542
Closed	42756	26412	18789	18330	18988	125275
Deleted			1			1
Online application complete	88	161	42	26	51	368
Online application incomplete	55	51	35	24	31	196
Pending enquiries	1		1	3		5
Requesting closure		2	2	2	1	7
Suspended	101	75	61	35	22	294
Under review suspended	2					2
<b>Grand Total</b>	<b>48463</b>	<b>29254</b>	<b>20878</b>	<b>20854</b>	<b>21241</b>	<b>140690</b>

## Summary of active applications

Active Register by Band - April 2022



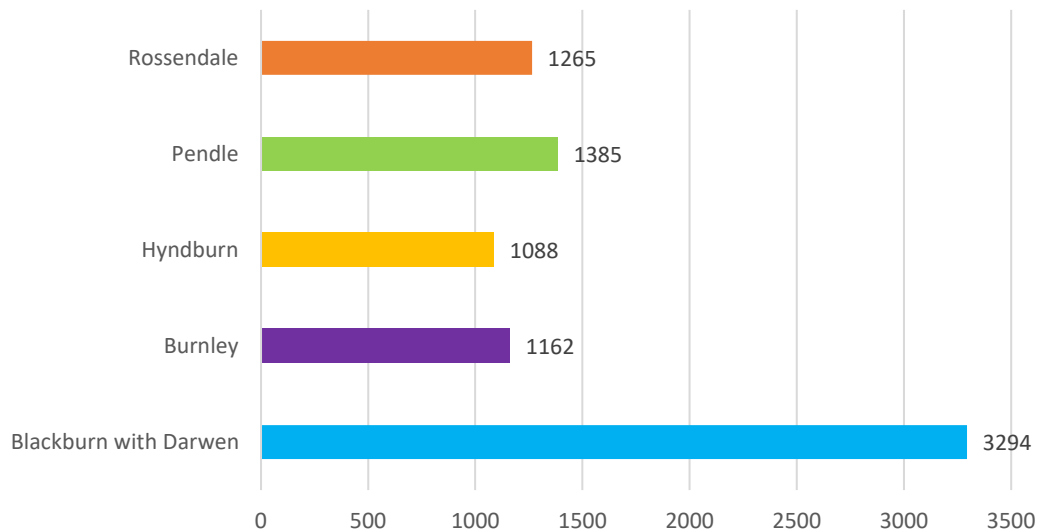
Active Register by Band- April 2023



The band comparison from 2022 to 2023 is following the trend we expect to see since the implementation of band five back in 2021. Although the number of active applications as a whole is higher, the proportion of bands between years remains nearly identical.

As with last year, the majority of active applicants are in Band five, closely followed by band three. It is interesting to note that there were only 152 Band One applicants, which is a vast reduction from 413 last year. Band Two has significantly increased from 822 in 2022 to 1786 in 2023. These two bands highlight how many vulnerable people are actively now searching for a home through B-with-us.

Applicants in Housing Need (Bands 1-4) April 2023



This graph shows the number of active applicants that are in housing need, split by local authority.

To show the number of applicants in housing need, all applicants currently active in Band Five have been removed.

The total number of applicants in housing need is 8194, which is 2,993 greater than last year.

This means that 56% of our active housing register are in housing need, which follows the same trend as last year.

This table shows the amount of applications submitted each month over the year. We received slightly more applications this year than last year - 13,884 this year compared with 13,316 last year.

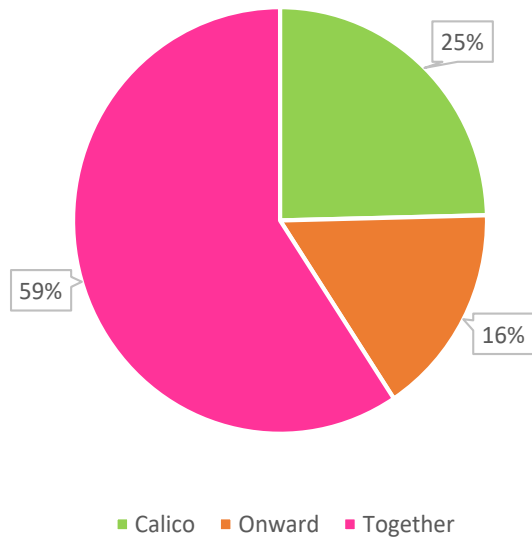
Most months saw greater applications received than the same time last year. However December 22 shows the biggest decrease from the previous year with only 695 apps compared to 905 in December 21.

January 2022 saw the largest number of applications submitted in one month with 1,401 applications received which is a return to our usual trend. Overall the number of application received during the year remained pretty consistent.

There is a continuing trend of most applications being submitted to Blackburn each year, The fewest this year appeared to be in Pendle.

Date Application Submitted	Blackburn with Darwen	Burnley	Hyndburn	Pendle	Rossendale	Grand Total
April 2022	435	306	189	157	151	1238
May 2022	463	350	212	175	162	1362
June 2022	396	257	158	149	153	1113
July 2022	354	295	199	153	160	1161
August 2022	403	339	206	190	168	1306
September 2022	358	311	168	143	151	1131
October 2022	361	277	164	150	164	1116
November 2022	331	249	148	138	131	997
December 2022	229	164	107	87	108	695
January 2023	415	313	238	202	233	1401
February 2023	343	269	181	152	158	1103
March 2023	385	309	231	155	181	1261
<b>Grand Total</b>	<b>4473</b>	<b>3439</b>	<b>2201</b>	<b>1851</b>	<b>1920</b>	<b>13884</b>

### Total Applications processed by Team 22-23



A total of 10,860\* applications were processed this year by the three processing partners; Together Housing, Calico Homes and Onward Homes.

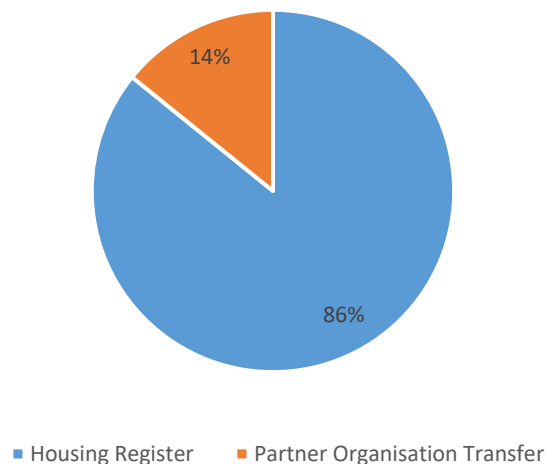
As with previous years Together Housing processed the greatest amount of applications at 6,435 or 59%. This is due to them having the most stock in the areas and a larger group of processing staff.

Calico Homes processed 2,672 applications which is 25%.

Onward Homes processed 1750 applications which is 16%.

\*The number of applications processed is less than the number of applications received as the 13,884 applications received includes applications that had not yet been processed.

### Active Applicants by Applicant Type- April 2023



Following the trend of previous years, the percentage split of Housing register to Partner Organisation Transfer applicants is 86% to 14%.

## Diversity Strands Information

The below tables show diversity information for active applicants, including age, household type, ethnicity, disability, sex, sexual orientation and religion.

### Age

Age of Household Member	Local Authority					Grand Total
	Blackburn with Darwen	Burnley	Hyndburn	Pendle	Rossendale	
0 - 17	7	3	2	1	3	16
18-24	667	396	252	301	277	1893
25-44	2962	1380	999	1248	1088	7677
45-59	1157	452	349	476	410	2844
60-74	517	241	218	293	253	1522
75+	148	82	82	113	113	538
<b>Grand Total</b>	5458	2554	1902	2432	2144	14490

### Disability

Disability	Local Authority					Grand Total
	Blackburn with Darwen	Burnley	Hyndburn	Pendle	Rossendale	
No	3878	1798	1245	1680	1476	10077
Yes	1581	756	657	754	668	4416
<b>Grand Total</b>	5459	2554	1902	2434	2144	14493

**Household Type**

Monitoring Household Type	Local Authority					Grand Total
	Blackburn with Darwen	Burnley	Hyndburn	Pendle	Rossendale	
1 adult with children	1636	832	658	771	683	4580
2 adults with children	1171	451	275	480	334	2711
Couple	417	219	152	219	177	1184
Families with no children	133	53	42	54	40	322
Friends	56	28	13	26	14	137
Single	2045	971	762	882	896	5556
<b>Grand Total</b>	5459	2554	1902	2432	2144	<b>14490</b>

**Sex**

Sex	Local Authority					Grand Total
	Blackburn with Darwen	Burnley	Hyndburn	Pendle	Rossendale	
Female	3225	1590	1250	1556	1401	9022
Male	2225	960	647	872	741	5445
Other	3	3	2	4	1	13
Transgender	8	1	3	2	1	15
<b>Grand Total</b>	5461	2554	1902	2434	2144	14495

**Ethnicity**

Ethnic Origin						Grand Total
	Blackburn with Darwen	Burnley	Hyndburn	Pendle	Rossendale	
Any other ethnic group	107	32	11	15	10	175
Any other White background	350	207	110	226	79	972
Asian Any Other	117	28	17	7	11	180
Asian Bangladeshi	41	36	6	3	36	122
Asian Indian	240	5	6	1	2	254
Asian Pakistani	842	189	98	308	29	1466
Black African	77	6	8	5	8	104
Black Any Other/ African / Caribbean background	13	3	2	2	5	25
Black or Black British: Caribbean	14	5	3	3	1	26
Chinese	5	1	1	1		8
Don't know/refused	19	8	3	12	3	45
Gypsy/Romany/Traveller	11	1	3	4	2	21
Irish	31	14	9	12	7	73
Mixed Other / multiple ethnic background	38	17	7	13	11	86
Mixed W & B African	13	6	2	1	11	33
Mixed W & B Asian	24	3	6	9	7	49
Mixed White and Black Caribbean	21	8	6	5	11	51
Refused	5	3	1	1	3	13
Welsh / English / Scottish / Northern Irish / British	3493	1982	1603	1806	1908	10792
<b>Grand Total</b>	<b>5461</b>	<b>2554</b>	<b>1902</b>	<b>2434</b>	<b>2144</b>	<b>14495</b>



**Religion**

Religion	Local Authority					Grand Total
	Blackburn with Darwen	Burnley	Hyndburn	Pendle	Rossendale	
Buddhist	11	5	6	7	11	40
Christian	1885	889	766	856	818	5214
Do not wish to answer	480	271	184	240	213	1388
Hindu	5	3				8
Jewish	3	3	1	1	1	9
Muslim	1346	267	135	324	79	2151
No religious affiliation	1461	964	713	881	908	4927
Other	265	152	96	126	115	754
Rastafarian	1					1
Sikh	4		1			5
<b>Grand Total</b>	5461	2554	1902	2435	2145	<b>14497</b>

**Sexual Orientation**

Sexual Orientation	Local Authority					Grand Total
	Blackburn with Darwen	Burnley	Hyndburn	Pendle	Rossendale	
Bisexual	113	58	46	45	33	295
Do not wish to answer	962	413	285	432	302	2394
Heterosexual	4024	1921	1471	1813	1695	10924
Homosexual	95	40	36	46	36	253
Lesbian	41	22	19	10	21	113
Other	226	100	45	89	58	518
<b>Grand Total</b>	5461	2554	1902	2435	2145	<b>14497</b>

## Adverts

Landlord	Local Authority					Grand Total
	Blackburn with Darwen	Burnley	Hyndburn	Pendle	Rossendale	
Accent		51	38	26		115
Calico Homes	2	423	3	4	9	441
Great Places Housing Group	45	3	11	7	2	68
Irwell Valley				3		3
Muir Group		7		4		11
Onward	31		304			335
Other				2		2
Places for People	68	5	2	1		76
Progress Housing Group			5			5
The Guinness Partnership	32				8	40
The Regenda Group					8	8
Together Housing	319	1	2	184	184	690
Your Housing		5	20	4	9	38
<b>Grand Total</b>	497	495	385	235	220	<b>1832</b>

A total of 1832 adverts were added this year, which is a reduction of 515 from the amount advertised last year of 2,347.

Together Housing and Calico Homes advertised the most properties again, with Together Housing advertising 690 and Calico Homes advertising 441 this year.

Irwell Valley advertised the fewest properties with only three adverts this year.

Two adverts were placed for landlords outside the partnership.

The largest number of adverts were added in Blackburn, with 497 (27%) of adverts, followed by Burnley with 495 (27%) of adverts. The fewest were added in Rossendale with 220 (12%).

There is a significant reduction in adverts across all local authorities this year compared to last year, the only exception being Rossendale which remained around the same amount as the previous year.

Landlord	Advert Type		Grand Total
	First Come First Served	Social Housing	
Accent		115	115
Calico Homes	56	385	441
Great Places Housing Group		68	68
Irwell Valley		3	3
Muir Group		11	11
Onward	18	317	335
Other		2	2
Places for People		76	76
Progress Housing Group		5	5
The Guinness Partnership		40	40
The Regenda Group		8	8
Together Housing		690	690
Your Housing		38	38
<b>Grand Total</b>	<b>74</b>	<b>1758</b>	<b>1832</b>

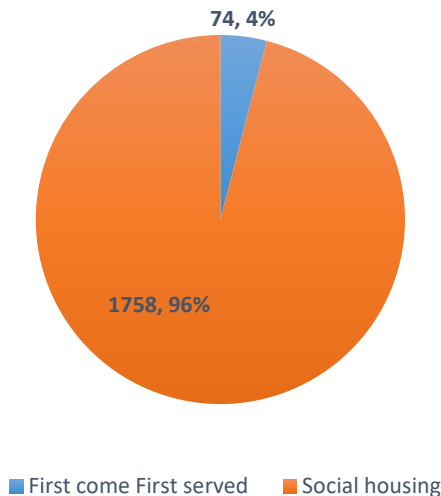
The table to the left shows the number of each advert type (Social Housing or First Come, First Served) advertised by each Partner Landlord.

4% of adverts were First Come, First Served (FCFS) this year, which is a decrease from last years 5%.

Calico Homes continues to be the landlord advertising the most FCFS adverts, with 56 of their 441 adverts being advertised as FCFS, or 13%.

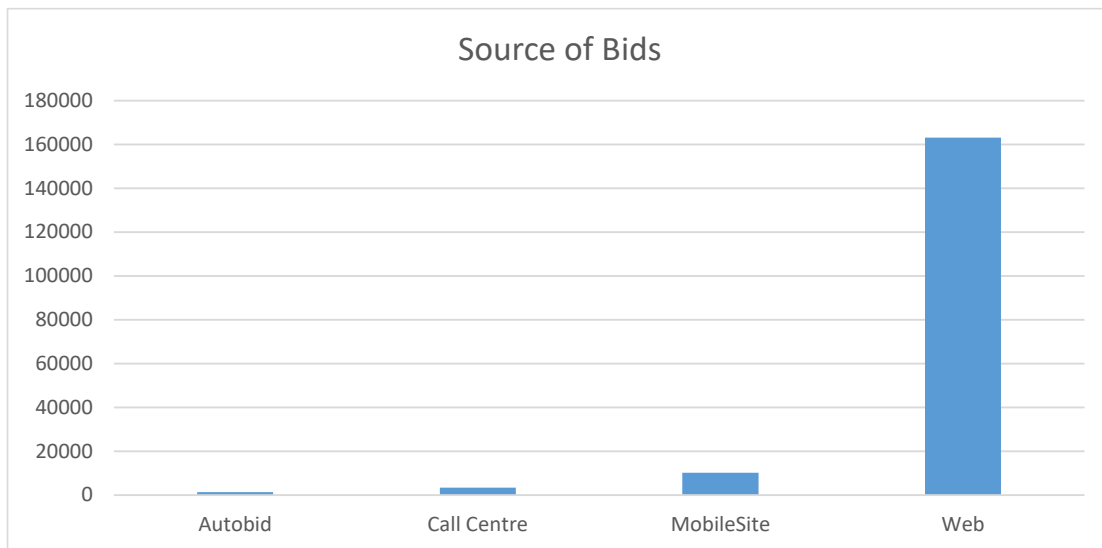
The table below shows the number of adverts added by property type and number of bedrooms. The most commonly advertised property is one bedroom flats, followed by two bedroom houses which has remained consistent across the years. It is very rare that the partnership advertised a 5 bed + property.

Advert Type 2022-2023



Property Type	Bedrooms						Grand Total
	0	1	2	3	4	5	
Apartment		15	15				30
Bungalow	3	166	38	1			208
Extra care sheltered flat		1					1
Flat	10	544	186		1		741
House		6	317	211	19	1	554
Maisonette			10				10
Sheltered Bungalow		68	9				77
Sheltered flat	4	171	5				180
Sheltered studio flat	11						11
Studio flat	13	4					17
Supported flat		3					3
<b>Grand Total</b>	<b>41</b>	<b>978</b>	<b>580</b>	<b>212</b>	<b>20</b>	<b>1</b>	<b>1832</b>

## Bids



This graph shows the source of all bids received over the year. The total amount of bids received was 178,114.

Most bids are placed online via the website, with 92% of all bids being placed this way.

6% of all bids were placed using the mobile site, and 2% of bids placed with the assistance of staff at one of the partners.

Only 0.72% of bids were placed by auto bid. However this is a slight increase from the previous year.

This table shows the number of bids placed on each property type through out the year. Overall we saw a drop of 10,000 bids placed from last year.

Two bedroom houses had the largest number of bids this year and is primarily due to the number of adverts which applicants could bid on, which is the same as last year.

Property Type	Accommodation Type							Grand Total
	1 Bed	2 Bed	3 Bed	4 Bed	5 Bed	Bedsit	Studio	
Apartment	965	678						1643
Bungalow	10395	3449	1			37	43	13925
Extra care sheltered flat	15							15
Flat	42777	11870		61		231	51	54990
House	863	52931	45722	1955	61			101532
Maisonette		743						743
Sheltered Bungalow	2499	161						2660
Sheltered flat	1930	45				17		1992
Sheltered studio flat						45	15	60
Studio flat	35					291	207	533
Supported flat	21							21
Grand Total	59500	69877	45723	2016	61	621	316	178114

## Lets

This table shows the number of lets made over the year, by Landlord and Local Authority.

In total there were 1433 lets in the year, this is fewer than last years 1728.

Together Housing housed the most applicants, with 515 lets, most of which were in Blackburn with Darwen which is the same as last year. The fewest lets were made by Muir Group, with only one let this year. However, these figures for lets are likely to be inaccurate due to most partners not following the shortlisting procedure all the way through and leaving applicants at “match suggested” or “match approved”, which means they do not count as a let as the applicant has not changed to “housed”. However it is clear from the reminders that have been sent that all partners are getting better as this and the figures will be more reliant as staff become more vigilant with the process.

Landlord	Local Authority					Grand Total
	Blackburn with Darwen	Burnley	Hyndburn	Pendle	Rossendale	
Accent		24	22	20		66
Calico Homes	1	403	4	2	6	416
Great Places Housing Group	43	2	4	3	3	55
Muir Group				1		1
Onward	11		264			275
Other				4		4
Places for People	40	1	1	2	1	45
Progress Housing Group			8			8
The Guinness Partnership	12				4	16
The Regenda Group					6	6
Together Housing	259		1	100	155	515
Your Housing		3	15	3	5	26
<b>Grand Total</b>	366	433	319	135	180	1433

Priority Band	Local Authority					Grand Total
	Blackburn with Darwen	Burnley	Hyndburn	Pendle	Rossendale	
Not Set	1	4		1		6
Band 1	187	194	61	28	69	539
Band 2	88	81	135	56	62	422
Band 3	64	106	98	40	37	345
Band 4	2	3	4			9
Band 5	24	45	21	10	12	112
Grand Total	366	433	319	135	180	1433

This table shows the total lets this year by band and Local Authority.

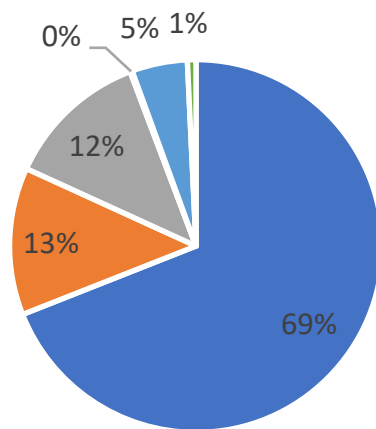
For an applicant to show as “housed” so that they are included in lets, the full shortlisting procedure must have been followed, with the advert being moved to “offer accepted” and eventually “tenancy commenced”. So as mentioned previously about the adverts, this data may not be fully relied upon if the full shortlisting procedure has not been followed in its entirety .

The most lets were completed for Band One applicants, with 539 Band 1 applicants housed this year.

Burnley had the most lets with 433. Blackburn with Darwen saw a drop in lets from last year and the other local authority areas remained consistent to last years figures.

Band One Reasons	Local Authority					Grand Total
	Blackburn with Darwen	Burnley	Hyndburn	Pendle	Rossendale	
Homeless Prevention	134	137	34	22	45	372
Statutorily Homeless	20	25	6	8	10	69
High Medical	18	24	3	8	14	67
Decant	0	1	0	0	0	1
Care Leaver	14	6	3	1	2	26
Other	2	0	2	0	0	4
Grand Total	188	193	48	39	71	539

### Lets to Band 1 Applicants by Reasons



This table shows the number of lets to Band One applicants in each Local Authority over the year, split by the reason for the band one. 539 Band One applicants have been housed this year, which is more than last years 446 lets to Band Ones. This is likely due to the continued increase in demand that Housing options are faced with and many bands moving from Band 2 Housing prevention/relief up to Band 1. Most of the Band One lets were in Burnley with 193 lets, closely followed by Blackburn with Darwen with 188.

- Homeless Prevention
- Statutorily Homeless
- High Medical
- Decant
- Care Leaver
- Other

Property Type	Local Authority					Grand Total
	Blackburn with Darwen	Burnley	Hyndburn	Pendle	Rossendale	
Apartment	16	7	2	1	1	27
Bungalow	38	31	17	21	44	151
Flat	204	122	70	66	88	550
House	156	176	58	41	53	484
Maisonette	8				1	9
Sheltered Bungalow	6	42	21	9	5	83
Sheltered flat	13	49	41	3	6	112
Sheltered studio flat	1	1	4			6
Studio flat	5	1	3		1	10
Supported flat					1	1
<b>Grand Total</b>	447	429	216	141	200	1433

This table shows lets by property type and Local Authority. The majority of lets were in to houses and flats which is typically what we would expect to see. The partnership as a whole has a larger stock of houses and flats.

Lets by applicant Type

